

All purchases made through authorized RECON dealers are subject to the dealer’s return and refund policies. RECON does not accept direct returns of products sold through authorized dealers. All products sold through dealers must be returned to the original seller.

SECTION 8. ERROR CODES AND TROUBLESHOOTING

Error Code	Description	Troubleshooting Steps
04	Throttle Position Fault	Check if throttle has returned to home position.
05	Throttle Fault	Check the throttle connections.
06	Low Voltage Protection	Check the battery connections and charge state.
07	High Voltage Protection	Check the battery connections and charge state.
08	Hall Sensor Malfunction	Contact RECON Customer Service.
09	Motor Phase Cable Fault	Check the motor module.
10	High Motor Temp	Stop Riding, turn the motor off and allow to cool. If problem persists, contact RECON Customer Service.
11	Motor Temp Sensor Fault	Contact RECON Customer Service.
12	Current Sensor Fault	Check the controller.
13	Battery Temp	Turn off the bike, remove the battery and ensure proper connections. Allow the battery to cool. If problem persists, contact RECON Customer Service.
14	High Controller Temp	Turn off the bike, remove the battery. Allow the controller(s) to cool. If problem persists, contact RECON Customer Service.
15	Controller Temp Sensor Fault	Check the Controller.
21	Speed Sensor Fault	Check the position of the speed sensor.
22	BMS Communication Fault	Remove the battery. Contact RECON Customer Service.
30	Communication Fault	Check the controller connections. Contact RECON Customer Service.



GENERAL MOTORS TRADEMARKS USED UNDER LICENSE TO RECON POWER BIKES